

QUESTIONS TO CABINET MEMBERS

Question Number	Question asked by Councillor:	Subject
CABINET MEMBER FOR ENVIRONMENT, TRANSPORT & REGENERATION Councillor Paul Scott - Job Share (Acting)		
CQ125-18	Canning, R	Bin capacity requirements for planning applications
CABINET MEMBER FOR ENVIRONMENT, TRANSPORT & REGENERATION Councillor Stuart King - Job Share (Non-Acting)		
CQ131-18	Pelling, A	Quantity of Trees (Summer 2018)
CABINET MEMBER FOR FAMILIES, HEALTH & SOCIAL CARE Councillor Jane Avis		
CQ001-19	Bird, M	Residents of Toldene Housing

CQ125-18 from Councillor Robert Canning

Councillor Paul Scott, Cabinet Member for Environment, Transport & Regeneration – Job Share (Acting)

What capacity requirements, if any, does Croydon Council require or expect developers to adhere to with regard to the provision of refuse bins at properties where a planning application is received to convert a property in to flats?

Please specify the information, in litres, for (i) landfill waste, (ii) recyclables waste and (iii) food waste and detail how, if at all, volumetric specifications vary between conversion proposals for one bedroom, two bedroom and three bedroom dwellings.

Reply

Local Plan Policy DM13.1 states that to ensure that the location and design of refuse and recycling facilities are treated as an integral element of the overall design, the Council will require developments to provide layouts that ensure facilities are safe, conveniently located and easily accessible by occupants, operatives and their vehicles.

Refuse storage requirements can change from time to time as development responds to changes in custom and practice – as the borough seeks to respond to changing recycling targets and the desire to separate waste at source. Schemes are granted planning permission at a specific point in time and will embrace refuse and recycling requirements in place at that time.

Attached are the Council's current refuse storage requirements in tabular form and further advice can be obtained from the Council's website at: <https://www.croydon.gov.uk/sites/default/files/articles/downloads/New%20build%20guidance.pdf>

The table below provides volumetric calculations (depending on the size and numbers of residential units proposed as part of a conversion). The overall refuse storage capacity for any conversion would need to amalgamate individual unit refuse requirements to determine overall refuse storage capacity.

In cases where conversions provide more than 5 self-contained flats, the overall requirement will be increased to reflect the unit sizes of the units beyond the 5 units specified in the table.

	Studio					Houses or buildings cont. 2 flats	HMOs	HMOs	Blocks with 3-4 units – new build	Blocks with 3-4 units – conversion
	(1 person)	1B2P	2B3P	3B4P	+ 3B5P		Up to 5 persons	More than 6 persons		
Landfill										
120ltr	x							x		
130ltr		x								
140ltr			x							x
150ltr				x						
160ltr					x					
180ltr						x	x		x	
Dry Recycling										
120ltr paper & card										x
120ltr comingled										x
128ltr	x	x	x	x	x			x		
240ltr						X2	X2		X2	
Food Recycling										
9ltr internal						x	x		x	x
9.6ltr external	x	x	x	x	x			x		
23ltr external						x	x		x	x

Please ensure the litres are rounded to the available bin sizes: 180, 240, 360, 660, 1100 and 1280. (Only 360 and 1280 for flats recycling)

CQ131-18 from Councillor Andrew Pelling

Councillor Stuart King – Cabinet Member for Environment, Transport & Regeneration – Job Share (Non-Acting)

Please provide an estimate of the number of street trees lost during summer 2018's extended warm spell.

Reply

I am pleased to report that we lost very few trees, confirmed by our Tree team as being fewer than a dozen. This is testament to the proactive approach employed during the hot spell in which we conducted a significant programme of regular watering to keep the stock alive, which appears to have worked well.

We are aware of a few sites where developers who planted trees as part of their planning conditions failed to water and those trees died as a consequence. These will now need re-planting.

CQ001-19 from Councillor Margaret Bird

Councillor Jane Avis

Residents at Toldene raised serious concerns with me over their living conditions and care at Toldene, sheltered accommodation in Coulsdon which is a sheltered home for 50.

The kitchen has been closed for 8 months, although has now been reopened following my representations, the disabled bathroom has been partly demolished leaving residents without a bath. They were unable to hold their Xmas party or be entertained by the Rotary at the annual Christmas Carol concert which has been held for many years.

Some residents have been left with their stoma bags unchanged, spillages in their toilets not cleaned up and rooms not cleaned, as there was only one member of staff on duty and are completely socially isolated and trapped in their own rooms.

I call on the cabinet member to attend to this urgent state of affairs where the most vulnerable residents have been neglected and left in dire conditions for months unable to even enjoy one day at Xmas and to give her reassurance this will not be repeated here or elsewhere in the Borough as our residents deserve better treatment.

Reply

In late 2018 it was brought to our attention via residents and local councillors of the works that were underway in Toldene. These were preventing residents to be able to hold their Christmas Party and decorate the communal area. The Council investigated these concerns to try and resolve the situation. Unfortunately the works were such that we were unable to ensure these were completed in time to allow the residents to decorate and have their Christmas party.

On the 3rd Of January 2019 following a visit from a member of the Quality Monitoring Team, the Service Manager for Older People Brokerage and Commissioning, Team Manager for Placements and Monitoring team and the responsible Contracts and Review Officer arranged a meeting with the Principle Facilities Manager and the appropriate Facilities Building Manager and a plan to urgently correct the situation was drawn up an

executed. Cleaning began on the 3rd of January and was completed by the 4th of January 2019 and a follow up and deep clean was sourced and arranged for the 11th and 12th January 2019.

After the immediate situation was resolved and in response a meeting was held on the 8th of January 2019 between Adult Social Care Commissioning, Responsive Repairs and maintenance, Compliance, Facilities management, Building services and Resident Involvement. The result of this meeting has created a new process for communication amongst the services, clearly defined responsibilities and a new approach to joined up working.

During the above mentioned lessons learnt meeting, it was agreed that the Contract Monitoring Team would work with colleagues from Housing to complete joint monitoring visits to all the special sheltered sites. These monitoring visits, which are to be completed by the 31st of March 2019, will audit both the care provision and the building to create an exhaustive list of improvements and repairs that will be worked through in a planned and systematic fashion.

With regard to the care issues, we are challenging and demanding improvement of the contractor and sub-contractor through the Provider Concern's process. It is worth noting that since the Provider Concern's process began in November we have seen a significant improvement in 5 of the 6 special sheltered sites – all but Toldene court. However close attention and scrutiny will continue to be applied by Adults Safeguarding, contract monitoring and commissioning until such time as we are assured that the quality of care at Toldene court has been raised to a satisfactory standard.